# Kentucky Transportation Skill Standards



Established by the Transportation Skill Standards Task Force

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#### ACKNOWLEDGMENTS

As Project Coordinator for the Transportation Skill Standards Project, I have been privileged to work with outstanding Business and Industry Representatives and teachers from secondary industrial technology education programs across the state. These teachers represent area technology centers, high school programs, and locally operated vocational centers. This group has reviewed, endorsed, edited, rewritten, and revised documentation relating to this skill standards projects.

The mission of the Transportation Skill Standards Task Force was to develop a "user-friendly" document that would serve as a tool for instruction for all industrial technology education teachers. Our hope is that schools/teachers will use this document as a framework for further curriculum development. Future plans for the Task Force will include regular reviews and updates to the document as other career major areas are implemented.

A project of this significance relies heavily on the support and cooperation of many. The state effort could not have been accomplished without the persistence and guidance from Pamela Moore, State Skill Standards Project Director, and Mikala Rahn, national consultant for the effort. On behalf of the Kentucky Department of Education, Division of Career and Technical Education, I would like to acknowledge the support of the Transportation Skill Standards Task Force and the contribution they made to this project. The following persons served on this task force:

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With Many Thanks,

Larry Helphinstine, Industrial Technology Education Consultant Kentucky Department of Education Division of Career and Technical Education

# INTRODUCTION Transportation Career Cluster Core

In 1990, the Kentucky Education Reform Act (KERA) academic goals outlined what every student in Kentucky schools should know and be able to accomplish. In 1999, Kentucky began development of the Kentucky Transportation Skill Standards that answers the question: "What does a worker need to know and be able to do to contribute to the safe and effective delivery of transportation occupations and related occupations?" The standards inform current and future transportation employers, employees and educators about what skills and knowledge workers need in order to succeed—in a job, a life-long career and as in the role of wage earner.

The need for development of skill standards originated at a summit called by the National Governors Association, the Education Commission of the States and the president of IBM Corporation. The focus of this summit looked at how standards for education and technology could be developed across the country to increase student achievement. As a result, Governor Paul Patton directed the Workforce Development Cabinet and the Department of Education to work on three objectives:

- · Give more value to student work in high schools
- Utilize standards to reflect high expectations
- Apply performance (skill) standards to occupations

Contrast our transportation system to that of a hundred years ago and it is apparent that the national economy is dependent on the transportation industry. The transportation industry touches everyone's life in our world today through the use of air, marine, and land modes of transportation. Today's economy is more efficient and profitable because of the advancements of technology in the transportation industry.

The transportation industry involves the moving of people and goods. Buses, aircraft, and automobiles are examples of vehicles used to move people. Trucks, trains, and marine vehicles are used to move goods. To accomplish the transporting of people and goods a qualified transportation workforce is required by the transportation industry.

Since employers are experts at knowing what skills are needed in the workplace, it was determined that they define the skill standards through the work of the Transportation Skill Standards Task Force. Educators will develop curricula to support and implement the transportation skill standards. Employers and educators will jointly participate in and validate the process. This assessment system will involve educators and task force member in the development, evaluation and implementation of the assessment process. This is accomplished through committees and sub task force group meetings and workshops.

The standards included in this document are core standards and serve as a foundation to the Transportation Skill Standards developed by Federal Aviation Administration, Inter-Industry Conference on Auto Collision Repair, Department of Transportation, Automotive Service Excellence, and other specific industries requirements. These standards are divided into three categories: Academic Skills and Knowledge, Employability Skills and Knowledge and Occupational Skills and Knowledge.

#### Preparation for Tomorrow's Workforce

Carl D. Perkins Vocational and Technology Act of 1990 mandates broad vocational, rather than job-specific, training and an integration of academic and vocational content. The Act requires programs to provide students with a general understanding of "all aspects of an industry." More recently, the first of the five Indicators of Performance in the new Perkins legislation addresses "student attainment of challenging state-established academic and vocational/technical skill proficiencies."

Skill Standards are the performance specifications that identify the knowledge, skills and abilities, and individual needs to succeed in the workplace. Identifying the necessary skills is critical to preparing students for entry into employment. Skill standards provide a common vocabulary to enhance communication between:

- •Employers and Job Seekers—to specify the knowledge, skills, aptitudes and attitudes required for recruitment, hiring, and retention in a company or within an industry.
- •Employers and Schools or Job Training programs--to encourage the alignment of school curricula with industry requirements, to update educational objectives as workplace demands change, and to ensure a better return on public and private education and training investments.
- •Employers or Job Seekers and Schools or Job Training Programs--to help employees and job seekers make decisions about their own education and training needs in a changing market place.

In the most successful workplaces, the only constant is change. Jobs that were previously simple now require high performance work processes and enhanced skills in order to compete globally. Skill standards reflect these changing workplace realities and are keys for helping applicants and employers enjoy greater career opportunities and achieve higher standards of living and economic security.

#### Kentucky's Certification System

Skill standards are important today to educators, employers, and students who desire jobs after graduation from high school. The Division of Career and Technical Education, in conjunction with employers from the transportation industry, are working together to develop a system to certify that students have attained the necessary skills for employment. The first step in developing this system was the development or adoption of skill standards that describe the necessary occupational, academic and employability skills needed to enter the industry. Mastery of these standards would signal to employers that the student is employable and ready to begin employment with the industry.

In order to insure that students in fact attained the necessary skills described in the standards document, students will be assessed based on the standards. The assessment system includes two components:

Multiple-choice questions specifically testing the mastery of the Skill Standards; and

Problem-based scenario to test the students problem solving and decision-making skills related to their occupational standards.

Students who successfully complete each of the components at a percentage previously set, will receive an industry recognized certificate to provide to employers communicating their mastery of the standards.

Program Sequence for Industrial Technology Education Transportation Skill Standards

Students should complete a coherent sequence of courses from the secondary Industrial Education Transportation Cluster curriculum. In order to be successful on the Skill Standards assessment, students should complete a minimum of three credits from the following courses from the Kentucky Program of Studies or comparable courses from the Kentucky Tech curriculum: Automotive Technology, Collision Repair and Refinish, Diesel Technology, Commercial/Recreational Small Engine Technology, and Aviation Technology

The Kentucky Transportation Core Skill Standards can be used as a framework for linking academic curricula to actual teaching practices, school to work, secondary education to post-secondary education, and students to their community. These connections will strengthen the transportation industry.

SkillsUSA VICA incorporates academic, employability, and occupational skill standards into the competitive events program at the regional, state and national levels.

#### The Skill Standards Document

The Skill Standards Document describes the skill standards to be assessed in the certification process. Current curriculum in Industrial Technology Education offered in your school should be aligned to these standards. A crosswalk shows the relationship between the transportation core skill standards, Kentucky academic expectations, and the Secretary's Commission on Achieving Necessary Skills (SCANS). SCANS was developed by the U.S. Department of Labor in 1991 with the involvement of employers from all across the nation. They describe the necessary foundation skills and competencies necessary to succeed in the workplace. The Kentucky Workforce Roundtable and other organizations have adopted the employability skills to communicate the needs of industry to schools.

For more information about the skill standards, crosswalks or certification system for Industrial Technology Education, please contact:

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	OCCUPATIONAL STANDARDS
OA	Communication and Teamwork
OA001	Apply principles of interpersonal skills and teamwork to transportation situations.
ОВ	Math and Measurement
OB001	Create and interpret basic graphs and charts commonly used in transportation
	accurately.
OB002	Apply measurement techniques in transportation activities accurately.
OB003	Demonstrate proper general measurement techniques.
OB004	Demonstrate competencies in technical mathematics and in the use of applicable measuring tools and techniques.
ОС	Workplace Safety and Health
OC001	Complete forms and paperwork as required.
OC002	Wear protective safety clothing as required.
OC003	Maintain and use protective guards and equipment on machinery.
OC004	Identify, handle and store flammable and hazardous materials appropriately.
OC005	Use electrical devices correctly and safely.
OC006	Practice proper waste disposal habits.
OC007	Keep aisles clear of equipment and materials.
OC008	Read and apply MSDS sheets.
OC009	Operate equipment in a safe, prescribed manner.
OC010	Follow established safety procedures when around machinery or equipment.
OC011	Follow established safety procedures when using tools or operating machinery.
OC012	Operate hand tools in a safe, prescribed manner.
OC013	Know location of power shutoff controls for all machinery and equipment.
OC014	Report safety malfunctions to appropriate personnel.
OC015	Inspect material, equipment and fixtures to determine defects.
OC016	Determine weight and operating limits of equipment.
OC017	Perform periodic checks during operation to assure proper function.
OC018	Respond to emergencies in the appropriate manner.
OC019	Apply ergonomics to the transportation process.
OC020	Demonstrate the ability to apply continuous quality improvement to transportation
	processes.
OC021	Integrate improvement processes.
OC022	Demonstrate methods of preventing accidents in the workplace.
OC023	Define a safe work environment.
OD	Problem Solving
OD001	Identify customer concerns.
OD002	Determine causes of the problem.
OD003	Apply problem-solving system.
OD004	Recommend possible solutions.
OD005	Inspect, troubleshoot, diagnose service, and/or verify compliance.
OE	Quality Assurance
OE001	Demonstrate compliance with manufacturers' required specifications and/or
	industry standards.
OE002	Identify how quality control systems influence specific transportation activities.
OE003	Develop a quality control plan.
OF	Operation, Maintenance & Service Publication
OF001	Read and interpret operation, maintenance and service publications and drawings.

OF002	Interpret commonly used abbreviations and terminology.
<b>OG</b>	Business Environment and Operation
OG001	Identify opportunities for profit in transportation processes.
OG001	Identify opportunities for profit in transportation processes.
OG002 OG003	
	Identify strategies that may maximize profit potential in transportation processes.
OG004	Define the term "value added" related to transportation process.
OG005	Identify steps within transportation processes that determine cost.
OH	Workplace Skills
OH001	Demonstrate safe, careful use, treatment and maintenance of tools, equipment, and/or machines.
OH002	Demonstrate basic mechanical and manipulative motor skills.
OH003	Demonstrate the ability to troubleshoot, diagnose, service, inspect, and/or verify a
	transportation concern.
OI	Learning Skills
OI001	Participate in product or process specific training.
OI002	Demonstrate ability to learn new process steps.
OI003	Implement new process steps given oral instructions.
OI004	Read process instructions and implement appropriate steps.
OJ	Transportation Fundamentals
OJ001	Identify a variety of common tools and/or equipment.
OJ002	Describe the function of specific tools and/or equipment.
OJ003	Interpret transportation resources to determine appropriate tool and/or equipment
	usage.
OK	Computer Use
OK001	Identify computer applications used in the transportation industry.
OK002	List various methods of tracking inventory quantities.
OK003	Identify factors that determine inventory demand.
OK004	Demonstrate use of transportation industry-accepted software packages.
OL	Science
OL001	Describe the internal combustion engine cycle.
OL002	Apply Ohm's law.
OL003	Describe the operations of basic electrical components.
OL004	Describe the principle of basic hydraulics and pneumatics.
OL005	Describe hand tools as simple machines.
	ACADEMIC STANDARDS
AA	Communication and Teamwork
AA001	Read process information and follow instructions.
AA002	Read material and describe concepts.
AA003	Use correct pronunciation, spelling, grammar, and syntax.
AA004	Write with accuracy, brevity, and clarity.
AA005	Apply conflict and resolution techniques.
AA006	Possess basic computer keyboarding skills.
AA007	Demonstrate basics of interpersonal communication (listening, written/oral, etc.).
AA008	Exhibit interpersonal characteristics of a team player.
AA009	Demonstrate the characteristics of a team player.
AA010	Contrast the role of a team with the role of an individual.
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AA011	Demonstrate the techniques used as a team leader.
AAUTU	Contrast the role of a team with the role of an individual.

A A O 4 O	Demonstrate the chility to communicate verbally using good encelving
AA013	Demonstrate the ability to communicate verbally using good speaking characteristics.
AA014	Apply basic leadership skills.
AB	Math and Measurement
AB001	Add, subtract, multiply, and divide four-digit numbers with the use of a calculator.
AB002	Add, subtract, multiply, and divide four-digit numbers without the use of a
	calculator.
AB003	Solve basic math problems.
AB004	Convert and distinguish between US and metric measurement systems.
AB005	Convert fractional measurement to decimal measurement.
AB006	Compute within measurement systems.
AB007	Document results of measurement activities and calculations.
AB008	Calculate with percents, rate, ratio, and proportion with the use of a calculator.
AB009	Estimate arithmetic results without the use of a calculator.
AB010	Use hand calculators.
AB011	Distinguish between direct and calculated measurements.
AB012	Compute industry related measurement problems accurately.
AB013	Determine areas and volumes of various geometrical shapes accurately.
AB014	Solve ratio, proportion, and percentage problems accurately.
AB015	Perform algebraic operations involving addition, subtraction, multiplication, and
	division of positive and negative numbers accurately.
AC	Problem Solving
AC001	Apply narrative workplace problem-solving techniques of math and science.
AD	Business Environment and Operations
AD001	Identify the organizational need for profit.
AD002	Define the term "profit".
AD003	Explain the effect of quality on profit.
AD004	Identify the effects of continuous quality improvement.
AD005	Identify your customers.
AD006	Apply business ethics.
AD007	Describe the importance of having a multi mode transportation system used to
	move people and goods.
AE	Learning Skills
AE001	Identify personal preferred learning styles.
AF	Computer Use
AF001	Demonstrate use of word processing, spreadsheets, and database software
	packages.
AG	Science
AG001	Use and understand the principles of simple machines, sound, fluid, electrical, and
	heat dynamics
	EMPLOYABILITY STANDARDS
EA	Communication and Teamwork
EA001	Read documentation, such as computer manual, to determine actions for specific
	situations.
EA002	Organize materials with a logical flow.
EA003	Interpret and clarify directions prepared by others.
EA004	Interview the customer to establish his/her requirements.
EA005	Apply team concepts.

EA006	Write steps of an occupational process using sentences and statements as
LAGGO	appropriate, such as service request.
EA007	Identify possible electronic communication methods.
EA008	Select appropriate communication methods.
EA009	Demonstrate the characteristics of a good group leader.
EA010	Select appropriate group processes.
EA010	Exhibit interpersonal skills and work as a team member.
EA011	Demonstrate group leadership.
EA012	
EB	Exhibit the proper use of manners in the work place.  Workplace Safety and Health
EB001	Assume responsibility for the personal safety of self and others.
EB001	Maintain a clean and safe work environment.
EB002	
	Demonstrate a positive personal attitude towards safety.
EB004	Comply with established local, state, and federal safety and health practices.
EB005	Identify and understand the use of fire exits and fire-fighting equipment.
EB006	Report unsafe practices to appropriate personnel.
EB007	Identify methods of preventing accidents in the work place.
EC COO1	Problem Solving Select on appropriate problem colving system
EC001	Select an appropriate problem-solving system.
EC002	Apply a system of problem-solving.
EC003	Identify opportunities for applying problem-solving techniques.
ED CDOO1	Business Environment and Operations
ED001	Identify the components that lead to customer satisfaction.
ED002	Identify possible actions that may lead to customer dissatisfaction.
ED003	Identify ways customer satisfaction may affect company success.
ED004	Explain the importance of a business reputation.
ED005	Identify how customer satisfaction influences a business reputation.
ED006 <b>EE</b>	Identify possible actions that may be used to correct customer dissatisfaction.  Workforce Issues
EE001	
EEUUI	List the differences between a team environment workplace and a conventional workplace.
EE002	Identify the characteristics of a diverse work force.
EE003	Identify and demonstrate ethical characteristics and behaviors.
EE004	Differentiate between good and poor business ethics practices.
EE005	Define discrimination, harassment and equity.
EE006	Give examples of non-discriminatory behavior.
EE007	
<b>EF</b>	Recognize confidential and sensitive company information.  Workplace Skills
EF001	Demonstrate punctual, regular attendance.
EF001	
EF002 EF003	Demonstrate enthusiasm and confidence about work and learning new tasks.  Demonstrate appropriate dress and hygiene for successful employment.
EF003	Demonstrate the ability to act in a polite and respectful way towards co-workers.
EF004 EF005	Demonstrate the ability to follow through and complete tasks on time and
EF005	accurately.
EF006	Demonstrate the ability to make career decisions.
EF007	Prepare a resume and a letter of application or interest.
EF008	Complete an application for employment properly.
EF008	Participate in an employment interview.
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EF010	Follow directions and procedures.
EF011	Accept constructive criticism.
EF012	Demonstrate an ability to learn new skills and behaviors.
EF013	Demonstrate a willingness to work and learn.
EF014	Work with minimal supervision.
EF015	Exhibit time management skills.
EF016	Identify factors involved in having a positive attitude toward the workplace and
	fellow employees.
EF017	Identify the importance of understanding personal limits and communicating to a
	supervisor the inability to complete a task due to knowledge, skill, physical, or
	emotional concerns.
EF018	Identify personal limits due to set authorization, company policies, rules, laws, and
	regulations.
EF019	Identify the importance of respecting yourself and others.
EF020	List strategies needed to adjust to change in the world of work.

#### **Skill Standards**

### **Kentucky Academic Expectations**

	OCCUPATIONAL STANDARDS				
OA	Communication and Teamwork				
OA001	Apply principles of interpersonal skills and teamwork to transportation situations	5.4 5.5	Decision Making Problem Solving	C7 C9 F1 F2 F5 F6 F8 F9 F12	Interprets and Communicates Information Participates Reading Writing Listening Speaking Decision Making Problem Solving Reasoning
OB	Math and Measurement	<b>-</b>	0 115		
OB001	Create and interpret basic graphs and charts commonly used in transportation accurately	1.5 1.6 1.7 1.8 1.9 1.16 5.1	Quantifying Computing Visualizing Measuring Mathematical Reasoning Using Electronic Technology Critical Thinking	C8 F3 F4 F12	Uses Computers to Process Information Arithmetic Mathematics Reasoning
OB002	Apply measurement techniques in transportation activities accurately	2.10 6.1	Measurement Applying Multiple Perspectives	C7 F3 F4 F12	Interprets and Communicates Information Arithmetic Mathematics Reasoning
OB003	Demonstrate proper general measurement techniques	2.10 5.4	Measurement Decision Making	C7 F3 F4 F12	Interprets and Communicates Information Arithmetic Mathematics Reasoning
OB004	Demonstrate competencies in technical mathematics and in the use of applicable measuring tools and techniques	2.7 2.8 2.10 6.1	Number Mathematical Procedures Measurement Applying Multiple Perspectives	C7 F3 F4 F12	Interprets and Communicates Information Arithmetic Mathematics Reasoning
OC001	Workplace Safety and Health  Complete forms and paperwork as required	1.11	Writing	C9	Participates
00001	Complete forms and paperwork as required	1.11	viituig	C9 C11 C12 F5 F6 F9 F12 F13 F16 F17	Serves Clients/Customers Exercises Leadership Listening Speaking Problem Solving Reasoning Responsibility Self-Management Integrity/Honesty

#### **Skill Standards**

### **Kentucky Academic Expectations**

OC002	Wear protective safety clothing as required	2.30 2.31	Consumerism Physical Wellness	C6 C9 C11 C12 C16 C20 F1 F5 F6 F9 F12 F13 F16	Organizes and Maintains Information Participates Serves Clients/Customers Exercises Leadership Monitors and Corrects Performance Maintains and Troubleshoots Technology Reading Listening Speaking Problem Solving Reasoning Responsibility Self-Management Integrity/Honesty
OC003	Maintain and use protective guards and equipment on machinery	2.31	Physical Wellness	C9 F13 F16 F17	Problem Solving Responsibility Self-Management Integrity/Honesty
OC004	Identify, handle and store flammable materials appropriately	2.1 2.31 4.3 4.4	Nature of Science Activity Physical Wellness Consistent, Responsive, Caring Behavior Rights and Responsibilities	C6 C7 C9 C12 C16 C20 F1 F5 F6 F13 F16	Organizes and Maintains Information Interprets and Communicates Information Participates Exercises Leadership Monitors and Corrects Performance Maintains and Troubleshoots Technology Reading Listening Speaking Responsibility Self-Management Integrity/Honesty
OC005	Use electrical devices correctly and safely	1.2 1.3 1.4 2.1 2.31 4.3 4.4	Reading Observing Listening Nature of Science Activity Physical Wellness Consistent, Responsive, Caring Behavior Rights and Responsibilities	C5 C6 C16 C20 F1 F12 F13 F16	Acquires and Evaluates Information Organizes and Maintains Information Monitors and Corrects Performance Maintains and Troubleshoots Technology Reading Reasoning Responsibility Self-Management Integrity/Honesty

#### **Skill Standards**

### **Kentucky Academic Expectations**

OC006	Practice proper waste disposal habits	1.2 1.3 1.4 2.1 2.31 4.3 4.4	Reading Observing Listening Nature of Science Activity Physical Wellness Consistent, Responsive, Care Behavior Rights and Responsibilities	C6 F1 F12 F13 F16 F17	Organizes and Maintains Information Reading Reasoning Responsibility Self-Management Integrity/Honesty
OC007	Keep aisles clear of equipment and materials	2.31 4.3 4.4	Physical Wellness Consistent, Responsive, Caring Behavior Rights and Responsibilities	C6 F13 F16	Organizes and Maintains Information Responsibility Self-Management
OC008	Read and apply MSDS sheets	1.2 1.12	Reading Speaking	C5 C6 C7 F1 F8 F12 F13 F16	Acquires and Evaluates Information Organizes and Maintains Information Interprets and Communicates Information Reading Decision Making Reasoning Responsibility Self-Management
OC009	Operate equipment in a safe, prescribed manner	1.2 1.3 1.4 2.31 4.3 4.4	Reading Observing Listening Physical Wellness Consistent, Responsive, Caring Behavior Rights and Responsibilities	C6 C20 F1 F5 F12 F13 F16 F17	Organizes and Maintains Information Maintains and Troubleshoots Technology Reading Listening Reasoning Responsibility Self-Management Integrity/Honesty
OC010	Follow established safety procedures when around machinery or equipment	1.2 1.3 1.4 4.3 4.4	Reading Observing Listening Consistent, Responsive, Caring Behavior Rights and Responsibilities	C6 C20 F1 F5 F12 F13 F16 F17	Organizes and Maintains Information Maintains and Troubleshoots Technology Reading Listening Reasoning Responsibility Self-Management Integrity/Honesty

#### **Skill Standards**

#### **Kentucky Academic Expectations**

OC011	Follow established safety procedures when using tools or operating machinery	1.2 1.3 1.4 2.31 4.3 4.4	Reading Observing Listening Physical Wellness Consistent, Responsive, Caring Behavior	C6 C20 F1 F5 F12 F13	Organizes and Maintains Information Maintains and Troubleshoots Technology Reading Listening Reasoning
		4.4	Rights and Responsibilities	F16 F17	Responsibility Self-Management Integrity/Honesty
OC012	Operate hand tools in a safe, prescribed manner	1.1 1.2 1.3 1.4 2.31 4.3 4.4	Accessing Sources of Information Reading Observing Listening Physical Wellness Consistent, Responsive, Caring Behavior Rights and Responsibilities	C6 C20 F1 F5 F12 F13 F16 F17	Organizes and Maintains Information Maintains and Troubleshoots Technology Reading Listening Reasoning Responsibility Self-Management Integrity/Honesty
OC013	Know location of power shutoff controls for all machinery and equipment	1.3	Observing	C6 C20 F1 F5 F12 F13 F16 F17	Organizes and Maintains Information Maintains and Troubleshoots Technology Reading Listening Reasoning Responsibility Self-Management Integrity/Honesty
OC014	Report safety malfunctions to appropriate personnel	1.2 1.3 1.4 1.11 1.12	Reading Observing Listening Writing Speaking	C7 C20 F6 F12 F13 F16 F17	Interprets and Communicates Information Maintains and Troubleshoots Technology Speaking Reasoning Responsibility Self-Management Integrity/Honesty
OC015	Inspect material, equipment and fixtures to determine defects	1.3 5.4	Observing Critical Thinking	C5 C20 F12 F13 F16 F17	Acquires and Evaluates Information Maintains and Troubleshoots Technology Reasoning Responsibility Self-Management Integrity/Honesty

#### **Skill Standards**

### **Kentucky Academic Expectations**

OC016	Determine weight and operating limits of	1.5	Quantifying	C19	Applies Technology to a Task
000.0	equipment	1.6	Computing	F3	Arithmetic
	- Squipment	1.7	Visualizing	F12	Reasoning
		1.8	Measuring		
		1.9	Mathematical Reasoning		
		2.1	Nature of Science Activity		
		2.2	Patterns		
		2.7	Number		
		2.8	Mathematical Procedures		
		2.10	Measurement		
OC017	Perform periodic checks during operation to	1.3	Observing	C5	Acquires and Evaluates Information
	assure proper function	1.4	Listening	C20	Maintains and Troubleshoots Technology
		1.11	Writing	F8	Decision Making
		5.1	Critical Thinking	F9	Problem Solving
				F13	Responsibility
				F16	Self-Management
OC018	Respond to emergencies in the appropriate	1.2	Reading	C7	Interprets and Communicates Information
	manner	1.3	Observing	C9	Participates
		1.4	Listening	C12	Exercises Leadership
		2.31	Physical Wellness	C13	Negotiates to Arrive at a Decision
		4.3	Consistent, Responsive, Caring Behavior	C15	Understands Systems
		4.4	Rights and Responsibilities	C18	Selects Technology
		5.4	Decision Making	F8	Decision Making
				F9	Problem Solving
				F13	Responsibility
				F16	Self-Management
				F17	Integrity/Honesty
OC019	Apply ergonomics to the transportation process	1.1	Accessing Sources of Information	C7	Interprets and Communicates Information
		1.11	Writing	F2	Writing
		1.12	Speaking	F6	Speaking
		2.1	Nature of Science Activity		

#### **Skill Standards**

### **Kentucky Academic Expectations**

OC020	Demonstrate the ability to apply continuous quality improvement to transportation processes	1.10 2.1 2.2 5.1 5.2 5.3 5.4 5.5 6.1	Classifying Nature of Science Activity Patterns Critical Thinking Creative Thinking Conceptualizing Decision Making Problem Solving Applying Multiple Perspectives	C5 C9 C10 C11 C12 C16 C20 F1 F2 F5 F6 F9 F11	Acquires and Evaluates Information Participates Teaches Others Serves Clients/Customers Exercises Leadership Monitors and Corrects Performance Maintains and Troubleshoots Technology Reading Writing Listening Speaking Problem Solving Knows How to Learn Reasonning Responsibility
OC021	Integrate improvement processes	1.2 1.3 1.4 1.10 2.1 2.2 5.1 5.2	Reading Observing Listening Classifying Nature of Science Activity Patterns Critical Thinking Creative Thinking	F16 C7 C9 C10 C11 C12 C16 C20 F1 F2 F5 F6 F9 F11 F12 F13 F16	Self-Management  Acquires and Evaluates Information Participates Teaches Others Serves Clients/Customers Exercises Leadership Monitors and Corrects Performance Maintains and Troubleshoots Technology Reading Writing Listening Speaking Problem Solving Knows How to Learn Reasoning Responsibility Self-Management

#### **Skill Standards**

### **Kentucky Academic Expectations**

OC022	Demonstrate methods of preventing accidents in	1.2	Reading	C9	Participates
	the workplace	1.3	Observing	C12	Exercises Leadership
	·	1.4	Listening	C16	Monitors and Corrects Performance
		2.1	Nature of Science Activity	C20	Maintains and Troubleshoots Technology
		2.2	Patterns	F5	Listening
		2.31	Physical Wellness	F6	Speaking
		3.5	Self-Control and Self-Discipline	F9	Problem Solving
		3.6	Ethical Values	F11	Knows How to Learn
		4.3	Consistent, Responsive, Caring Behavior	F12	Reasoning
		4.4	Rights and Responsibilities	F13	Responsibility
			g	F16	Self-Management
				F17	Integrity/Honesty
OC023	Define a safe work environment	1.2	Reading	C9	Participates
00020		1.3	Observing	C12	Exercises Leadership
		1.4	Listening	C16	Monitors and Corrects Performance
		2.1	Nature of Science Activity	C20	Maintains and Troubleshoots Technology
		2.2	Patterns	F5	Listening
		2.3	Systems and Interactions	F6	Speaking
		3.5	Self-Control and Self-Discipline	F9	Problem Solving
		3.6	Ethical Values	F11	Knows How to Learn
		4.3	Consistent, Responsive, Caring Behavior	F12	Reasoning
		4.4	Rights and Responsibilities	F13	Responsibility
		7.7	Trigitis and responsibilities	F16	Self-Management
				F17	Integrity/Honesty
				"1"	integrity/Honesty
OD	Problem Solving				
OD001	Identify customer concerns	1.2	Reading	C7	Interprets and Communicates Information
	·	1.3	Observing	F5	Listening
		1.4	Listening	F6	Speaking
		1.11	Writing	F15	Social
		4.1	Interpersonal Skills		
OD002	Determine causes of the problem	1.1	Accessing Sources of Information	C7	Interprets and Communicates Information
	·	1.2	Reading	F5	Listening
		1.3	Observing	F6	Speaking
		1.4	Listening	F9	Problem Solving
		5.1	Critical Thinking	F12	Reasoning
				F15	Social

#### **Skill Standards**

### **Kentucky Academic Expectations**

OD003	Apply problem-solving system	5.1	Critical Thinking	C7	Interprets and Communicates Information
		5.2	Creative Thinking	C9	Participates
		5.3	Conceptualizing	C12	Exercises Leadership
		5.4	Decision Making	C16	Monitors and Corrects Performance
		5.5	Problem Solving	C20	Maintains and Troubleshoots Technology
		6.1	Applying Multiple Perspectives	F5	Listening
				F6	Speaking
				F9	Problem Solving
OD004	Recommend possible solutions	1.11	Writing	C7	Interprets and Communicates Information
		1.12	Speaking	C9	Participates
		5.1	Critical Thinking	F2	Writing
				F6	Speaking
				F9	Problem Solving
OD005	Inspect, troubleshoot, diagnose service, and/or	1.1	Accessing Sources of Information	C7	Interprets and Communicates Information
	verify compliance	1.2	Reading	C15	Understands Systems
		1.3	Observing	C16	Monitors and Corrects Performance
		1.4	Listening	C20	Maintains and Troubleshoots Technology
		1.10	Classifying	F2	Writing
		5.1	Critical Thinking	F5	Listening
		5.3	Conceptualizing	F6	Speaking
				F9	Problem Solving
				F12	Reasoning
				F13	Responsibility
OE	Quality Assurance				
OE001	Demonstrate compliance with manufacturers'	1.1	Accessing Sources of Information	C6	Organizes and Maintains Information
	required specifications and/or industry standards	1.2	Reading	C7	Interprets and Communicates Information
		1.3	Observing	F2	Writing
		1.4	Listening	F13	Responsibility
				F16	Self-Management
				F17	Integrity/Honesty
OE002	Identify how quality control systems influence	6.1	Applying Multiple Perspectives	C7	Interprets and Communicates Information
	specific transportation activities			C15	Understands Systems
				F2	Writing
				F6	Speaking
				F11	Knows How to Learn
				F12	Reasoning

#### **Skill Standards**

### **Kentucky Academic Expectations**

OE003	Develop a quality control plan	1.1	Accessing Sources of Information	C5	Acquires and Evaluates Information
	·	1.2	Reading	C9	Participates
		1.3	Observing	C10	Teaches others
		1.4	Listening	C11	Serves Clients/Customers
		1.10	Classifying	C12	Exercise Leadership
		2.1	Nature of Science Activity	C16	Monitors and Corrects Performance
		2.2	Patterns	C20	Maintains and Troubleshoots Technology\
		5.1	Critical Thinking	F1	Reading
		5.2	Creative Thinking	F2	Writing
				F5	Listening
				F6	Speaking
				F9	Problem Solving
				F12	Reasoning
				F13	Responsibility
				F16	Self-Management
OF	Operation, Maintenance & Service Publication				
OF001	Read and interpret operation, maintenance and	1.2	Reading	C7	Interprets and Communicates Information
	service publications and drawings	1.11	Writing	F1	Reading
		1.12	Speaking		
OF002	Interpret commonly used abbreviations and	1.2	Reading	C7	Interprets and Communicates Information
	terminology	1.11	Writing	F1	Reading
		1.12	Speaking		

#### **Skill Standards**

## **Kentucky Academic Expectations**

OG	Business Environment and Operation				
OG001	Identify opportunities for profit in transportation	1.11	Writing	C7	Interprets and Communicates Information
	processes	1.12	Speaking	F2	Writing
		2.18	Structure and Function of Political System	F6	Speaking
		6.1	Applying Multiple Perspectives	F12	Reasoning
OG002	Identify possible barriers to profit in transportation	1.11	Writing	C7	Interprets and Communicates Information
	process	1.12	Speaking	F2	Writing
		2.18	Structure and Function of Economic System	F6	Speaking
		6.1	Applying Multiple Perspectives	F12	Reasoning
OG003	Identify strategies that may maximize profit	1.11	Writing	C7	Interprets and Communicates Information
	potential in transportation processes	1.12	Speaking	C15	Understands Systems
		2.18	Structure and Function of Economic System	F2	Writing
		5.1	Critical Thinking	F6	Speaking
		6.1	Applying Multiple Perspectives	F9	Problem Solving
				F12	Reasoning
OG004	Define the term "value added" related to	1.11	Writing	F2	Writing
	transportation process	1.12	Speaking	F6	Speaking
				F11	Knows How to Learn
OG005	Identify steps within transportation processes that	1.2	Reading	C7	Interprets and Communicates Information
	determine cost	1.3	Observing	C15	Understands Systems
		1.4	Listening	F2	Writing
		1.11	Writing	F6	Speaking
		1.12	Speaking	F12	Reasoning
		5.1	Critical Thinking		
		6.1	Applying Multiple Perspectives		
ОН	Workplace Skills				
OH001	Demonstrate safe, careful use, treatment and	1.16	Using Electronic Technology	C6	Organizes and Maintains Information
	maintenance of tools, equipment, and/or	2.31	Physical Wellness	C20	Maintains and Troubleshoots Technology
	machines	2.37	Employability Skills	F1	Reading
		3.5	Self-Control and Self-Discipline	F5	Listening
		4.3	Consistent, Responsive, Caring Behavior	F9	Problem Solving
		4.4	Rights and Responsibilities	F13	Responsibility
				F16	Self-Management
OH002	Demonstrate basic mechanical and manipulative	2.1	Nature of Science Activity	C10	Teaches Others
	motor skills	2.10	Measurement	F6	Speaking
		2.34	Psychomotor Skills		

#### **Skill Standards**

### **Kentucky Academic Expectations**

OH003	Demonstrate the ability to troubleshoot, diagnose,	1.1	Accessing Sources of Information	C5	Acquires and Evaluates Information
	service, inspect, and/or verify a transportation	1.2	Reading	C15	Understands Systems
	concern	1.3	Observing	C16	Monitors and Corrects Performance
		1.4	Listening	C20	Maintains and Troubleshoots Technology
		2.1	Nature of Science Activity	F1	Reading
		5.1	Critical Thinking	F5	Listening
		5.4	Decision Making	F9	Problem Solving
		5.5	Problem Solving		Ů
		6.1	Applying Multiple Perspectives		
OI	Learning Skills				
OI001	Participate in product or process specific training	1.2	Reading	C7	Interprets and Communicates Information
		1.3	Observing	F2	Writing
		1.4	Listening	F6	Speaking
		1.11	Writing	F11	Knows How to Learn
		1.12	Speaking		
OI002	Demonstrate ability to learn new process steps	3.1	Positive Growth in Self-Concept Task/Project	C6	Organizes and Maintains Information
		3.3	Adaptable and Flexible	C15	Understands Systems
		3.7	Learn On One's Own	F1	Reading
		5.1	Critical Thinking	F5	Listening
		5.3	Conceptualizing	F9	Problem Speaking
				F12	Reasoning
OI003	Implement new process steps given oral	1.4	Listening	C7	Interprets and Communicates Information
	instructions		, and the second	F5	Listening
				F9	Problem Speaking
OI004	Read process instructions and implement	1.2	Reading	C7	Interprets and Communicates Information
	appropriate steps		l reading	F1	Reading
				F9	Problem Speaking
OJ	Transportation Fundamentals				- reason speaking
OJ001	Identify a variety of common tools and/or	1.2	Reading	C7	Interprets and Communicates Information
	equipment	1.3	Observing	F2	Writing
		1.4	Listening	F6	Speaking
		1.11	Writing		
		1.12	Speaking		
OJ002	Describe the function of specific tools and/or	1.2	Reading	C7	Interprets and Communicates Information
	equipment	1.3	Observing	F2	Writing
		1.4	Listening	F6	Speaking
		1.11	Writing		
		1.12	Speaking		

#### **Skill Standards**

#### **Kentucky Academic Expectations**

OJ003	Interpret transportation resources to determine	1.2	Reading	C5	Acquires and Evaluates Information
	appropriate tool and/or equipment usage	1.3	Observing	F1	Reading
		1.4	Listening	F2	Writing
		1.10	Classifying	F6	Speaking
		1.11	Writing	F9	Problem Solving
		1.12	Speaking	F13	Responsibility
		2.1	Nature of Science Activity		
		5.1	Critical Thinking		
		6.1	Applying Multiple Perspectives		
OK	Computer Use				
OK001	Identify computer applications' used in the	1.16	Using Electronic Technology	C7	Interprets and Communicates Information
	transportation industry			F2	Writing
				F6	Speaking
OK002	List various methods of tracking inventory	1.10	Classifying	C7	Interprets and Communicates Information
	quantities	1.11	Writing	C8	Uses Computers to Process Information
				F2	Writing
				F6	Speaking
OK003	Identify factors that determine inventory demand	1.1	Accessing Sources of Information	C7	Interprets and Communicates Information
		1.11	Writing	F2	Writing
		2.18	Structure and Function of Economic System	F6	Speaking
		6.1	Applying Multiple Perspectives		
OK004	Demonstrate use of transportation industry-	1.16	Using Electronic Technology	C8	Uses Computers to Process Information
	accepted software packages			C19	Applies Technology to a Task
OL	Science				
OL001	Describe the internal combustion engine cycle	1.10	Classifying	C7	Interprets and Communicates Information
		1.11	Writing	C15	Understands Systems
		2.1	Nature of Science Activity	C19	Applies Technology to a Task
		2.3	Systems and Interactions	F2	Writing
				F6	Speaking
				F10	Seeing Things in the Mind's Eye
OL002	Apply Ohm's law	2.1	Nature of Science Activity	C5	Acquires and Evaluates Information
		2.3	Systems and Interactions	C15	Understands Systems
		2.8	Mathematical Procedures	C19	Applies Technology to a Task
		5.4	Decision Making	F3	Arithmetic
			_	F4	Mathematics
				F10	Seeing Things in the Mind's Eye
OL003	Describe the operations of basic electrical	1.10	Classifying	C7	Interprets and Communicates Information
	components	1.11	Writing	C15	Understands Systems
		2.1	Nature of Science Activity	F2	Writing
		2.3	Systems and Interactions	F6	Speaking
		2.8	Mathematical Procedures	F10	Seeing Things in the Mind's Eye

#### **Skill Standards**

### **Kentucky Academic Expectations**

OL004	Describe the principal of basic hydraulics and	1.10	Classifying	C7	Interprets and Communicates Information
	pneumatics	1.11	Writing	C15	Understands Systems
		2.1	Nature of Science Activity	F2	Writing
		2.3	Systems and Interactions	F6	Speaking
		2.8	Mathematical Procedures	F10	Seeing Things in the Mind's Eye
OL005	Describe hand tools as simple machines	1.10	Classifying	C7	Interprets and Communicates Information
	·	1.11	Writing	C15	Understands Systems
		2.1	Nature of Science Activity	F2	Writing
		2.3	Systems and Interactions	F6	Speaking
		6.1	Applying Multiple Perspectives	F10	Seeing Things in the Mind's Eye
	ACADEMIC STANDARDS				
AA	Communication and Teamwork				
AA001	Read process information and follow instructions	1.2	Reading	F1	Reading
				F11	Knows How to Learn
				F12	Reasoning
				F16	Self-Management
AA002	Read material and describe concepts	1.2	Reading	C7	Interprets and Communicates Information
		1.11	Writing	F1	Reading
		1.12	Speaking	F11	Knows How to Learn
			3	F12	Reasoning
AA003	Use correct pronunciation, spelling, grammar, and	1.12	Speaking	C7	Interprets and Communicates Information
	syntax	1.11	Writing	F6	Speaking
	3,		9	F2	Writing
AA004	Write with accuracy, brevity, and clarity	4.1	Interpersonal Skills	C7	Interprets and Communicates Information
1 2 3 2 3		4.2	Productive Team Skills	F2	Writing
		4.3	Consistent, Responsive, Caring Behavior	F12	Reasoning
		4.4	Rights and Responsibilities		
		4.5	Multicultural Sensitivity		
		4.6	Open Mind to Alternative Perspectives		
		5.1	Critical Thinking		
AA005	Apply conflict and resolution techniques	1.16	Using Electronic Technology	C5	Acquires and Evaluates Information
	F.F. 7. 32		3	C9	Participates
				C12	Exercises Leadership
				F2	Writing
				F6	Speaking
				F8	Decision Making
				F9	Problem Speaking
				F12	Reasoning
				F15	Social
				F16	Self-Management
AA006	Possess basic computer keyboarding skills	1.2	Reading	C8	Uses Computers to Process Information
	a contract the second s	1.3	Observing		
		1.4	Listening		
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#### **Skill Standards**

#### **Kentucky Academic Expectations**

AA007	Demonstrate basics of interpersonal	4.1	Interpersonal Skills	C6	Organizes and Maintains Information
	communication (listening, written/oral, etc.)	4.2	Productive Team Skills	C7	Interprets and Communicates Information
				F1	Reading
				F2	Writing
				F5	Listening
				F6	Speaking
AA008	Exhibit interpersonal characteristics of a team	4.1	Interpersonal Skills	C7	Interprets and Communicates Information
	player	4.2	Productive Team Skills		
AA009	Demonstrate the characteristics of a team player	2.14	Democratic Principle	C9	Participates
		2.15	Structure and Function of Political System	F13	Responsibility
		2.16	Structure and Function of Social System	F16	Self-Management
		4.1	Interpersonal Skills	F17	Integrity/Honesty
		4.2	Productive Team Skills		
AA010	Contrast the role of a team with the role of an	2.14	Democratic Principle	C7	Interprets and Communicates Information
	individual	2.15	Structure and Function of Political System	F2	Writing
		2.16	Structure and Function of Social System	F6	Speaking
		4.1	Interpersonal Skills		
		4.2	Productive Team Skills		
AA011	Demonstrate the techniques used as a team	2.17	Cultural Diversity	C6	Organizes and Maintains Information
	leader	3.4	Resourceful and Creative	C7	Interprets and Communicates Information
		3.5	Self-Control and Self-Discipline	C12	Exercises Leadership
		3.6	Ethical Values	F5	Listening
		4.1	Interpersonal Skills	F6	Speaking
		4.2	Productive Team Skills	F7	Creative Thinking
		4.5	Multicultural Sensitivity	F8	Decision Making
			·	F9	Problem Speaking
				F12	Reasoning
				F14	Self-Esteem
				F16	Self-Management
				F17	Integrity/HonestyListening
AA012	Demonstrate productive relationships within the	4.1	Interpersonal Skills	C9	Participates
	work group	4.2	Productive Team Skills	F13	Responsibility
				F16	Self-Management
AA013	Demonstrate the ability to communicate verbally	1.12	Speaking	C7	Interprets and Communicates Information
	using good speaking characteristics	5.2	Creative Thinking	F6	Speaking
		5.3	Conceptualization	F12	Reasoning
				F15	Social

#### **Skill Standards**

## **Kentucky Academic Expectations**

AA014	Apply basic leadership skills	2.14	Democratic Principle	C5	Acquires and Evaluates Information
		2.15	Structure and Function of Political System	C6	Organizes and Maintains Information
		2.16	Structure and Function of Social System		
		3.5	Self-Control and Self-Discipline		
		3.6	Ethical Values		
		4.1	Interpersonal Skills		
		4.2	Productive Team Skills		
		4.5	Multicultural Sensitivity		
		4.6	Open Mind to Alternative Perspectives		
AB	Math and Measurement	_			
AB001	Add, subtract, multiply, and divide four-digit	2.7	Number	F3	Arithmetic
	numbers with the use of a calculator	2.8	Mathematical Procedures		
AB002	Add, subtract, multiply, and divide four-digit	2.7	Number	F3	Arithmetic
	numbers without the use of a calculator	2.8	Mathematical Procedures		
AB003	Solve basic math problems	2.7	Number	F4	Mathematics
		2.8	Mathematical Procedures	F12	Reasoning
AB004	Convert and distinguish between US and metric	1.5	Quantifying	F4	Mathematics
	measurement systems	1.6	Computing	F12	Reasoning
	modela omeni eyeteme	1.7	Visualizing	C7	Interprets and Communicates information
		1.8	Measuring		
		1.9	Mathematical Reasoning		
		2.4	Critical Thinking		
		2.7	Number		
		2.8	Mathematical Procedures		
		2.10	Measurement		
AB005	Convert fractional measurement to decimal	2.7	Number	F4	Mathematics
710000	measurement	2.8	Mathematical Procedures	F12	Reasoning
AB006	Compute within measurement systems	2.7	Number	F3	Arithmetic
710000	Compute within measurement systems	2.8	Mathematical Procedures	F4	Mathematics
		2.10	Measurement	F12	Reasoning
AB007	Document results of measurement activities and	1.5	Quantifying	C7	Interprets and Communicates Information
710007	calculations	1.6	Computing	F4	Mathematics
	Calculations	1.7	Visualizing	F12	Reasoning
		1.8	Measuring	1 12	reasoning
		1.9	Mathematical Reasoning		
AB008	Calculate with percents, rate, ratio, and proportion	2.7	Number	F4	Mathematics
. 1.2000	with the use of a calculator	2.8	Mathematical Procedures	F12	Reasoning
AB009	Estimate arithmetic results without the use of a	2.7	Number	F3	Arithmetic
, 10000	calculator	2.8	Mathematical Procedures	F12	Reasoning

#### **Skill Standards**

#### **Kentucky Academic Expectations**

AB010	Use hand calculators	2.7	Number	C8	Uses Computers to Process Information
		2.8	Mathematical Procedures	C19	Applies Technology to a Task
				F3	Arithmetic
				F4	Mathematics
				F12	Reasoning
AB011	Distinguish between direct and calculated	2.7	Number	C7	Interprets and Communicates Information
	measurements	2.8	Mathematical Procedures	F3	Arithmetic
		2.10	Measurement	F4	Mathematics
		5.1	Critical Thinking	F12	Reasoning
AB012	Compute calculated measurement accurately	2.7	Number	F3	Arithmetic
		2.8	Mathematical Procedures	F4	Mathematics
		2.10	Measurement	F12	Reasoning
AB013	Determine areas and volumes of various	2.7	Number	F3	Arithmetic
	geometrical shapes accurately	2.8	Mathematical Procedures	F4	Mathematics
		2.9	Space and Dimensionality	F12	Reasoning
AB014	Solve ratio, proportion, and percentage problems	2.7	Number	F3	Arithmetic
	accurately	2.8	Mathematical Procedures	F4	Mathematics
		5.5	Problem Solving	F12	Reasoning
AB015	Perform algebraic operations involving addition,	2.7	Number	F3	Arithmetic
	subtraction, multiplication, and division of positive	2.8	Mathematical Procedures	F4	Mathematics
	and negative numbers accurately			F12	Reasoning
AC	Problem Solving				
AC001	Apply narrative workplace problem-solving	1.5	Quantifying	C5	Acquires and Evaluates Information
	techniques of math and science	1.6	Computing	C7	Interprets and Communicates Information
		1.7	Visualizing	F3	Arithmetic
		1.8	Measuring	F4	Mathematics
		1.9	Mathematical Reasoning	F12	Reasoning
		2.1	Nature of Science Activity	F9	Problem Speaking
		2.2	Patterns		1 Tobicin opediting
		2.7	Number		
		2.8	Mathematical Procedures		
		2.10	Measurement		
		5.5	Problem Solving		
AD	Business Environment and Operations	0.0			
AD001	Identify the organizational need for profit	2.18	Structure and Function of Economic System	C7	Interprets and Communicates Information
, 12001	isonary the organizational flood for profit	2.10	Caractare and Fariotion of Economic Cystem	F2	Writing
				F6	Speaking
AD002	Define the term "profit"	2.18	Structure and Function of Economic System	C7	Interprets and Communicates Information
7.0002	Boiling the term profit	2.10	Caractare and Function of Economic System	F2	Writing
				F6	Speaking
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#### **Skill Standards**

### **Kentucky Academic Expectations**

AD003	Explain the effect of quality on profit	2.13 2.18 2.19 2.8 5.1	Visual Arts Structure and Function of Economic System Relationship of Geography to Human Activity Mathematical Reasoning Critical thinking	C5 C7 F12 F8	Acquires and Evaluates Information Interprets and Communicates Information Reasoning Decision Making
AD004	Identify the effects of continuous quality improvement	2.13 2.18 2.19 2.8 5.1	Structure and Function of Economic System Relationship of Geography to Human Activity Mathematical Reasoning Critical thinking	C5 C7 F12 F8	Acquires and Evaluates Information Interprets and Communicates Information Reasoning Decision Making
AD005	Identify your customers	2.16 2.17 2.18 2.19	Structure and Function of Social System Cultural Diversity Structure and Function of Economic System Relationship of Geography to Human Activity	C4 C11 C13 C14 F15	Allocates Human Resources Serves Clients/Customers Negotiates to Arrive at a Decision Works with Cultural Diversity Social
AD006	Apply business ethics	3.6	Ethical Values	C5 C7	Acquires and Evaluates Information Interprets and Communicates Information
AD007	Describe the importance of having a multimode transportation system used to move people and goods	2.16 2.18 2.19 2.17	Structure and Function of Social System Structure and Function of Economic System Relationship of Geography to Human Activity Cultural Diversity	C11 C18 C17 C15 F8 F9	Serves Clients/Customers Selects Technology Improves and Designs Systems Understanding Systems Decision Making Problem Solving

#### **Skill Standards**

## **Kentucky Academic Expectations**

AE	Learning Skills				
AE001	Identify personal preferred learning styles	3.1	Positive Growth in Self-Concept Task/Project	C5 F1 F5 F11 F14 F16	Acquires and Evaluates Information Reading Listening Knows How to Learn Self-Esteem Self-Management
AF	Computer Use				
AF001	Demonstrate use of word processing, spreadsheets, and database software packages	1.16	Using Electronic Technology	C8 C19	Uses Computers to Process Information Applies Technology to a Task
AG	Science				
AG001	Use and understand the principles of simple machines, sound, fluid, electrical, and heat dynamics	2.1 5.1	Nature of Science Activity Critical Thinking	C5 C15 C18 C19 F1 F3 F4 F9 F11	Acquires and Evaluates Information Understands Systems Selects Technology Applies Technology to a Task Reading Arithmetic Mathematics Problem Speaking Know How to Learn
	EMPLOYABILITY STANDARDS				
EA	Communication and Teamwork				
EA001	Read documentation, such as computer manual, to determine actions for specific situations	1.1 1.2 5.3	Accessing Sources of Information Reading Conceptualizing	C5 F1 F9 F12	Acquires and Evaluates Information Reading Problem Speaking Reasoning
EA002	Organize materials with a logical flow	1.2 1.10 5.1	Reading Classifying Critical Thinking	C6 F12	Organizes and Maintains Information Reasoning
EA003	Interpret and clarify directions prepared by others	1.2 1.3 1.4 5.1	Reading Observing Listening Critical Thinking	C7 F1 F5 F12	Interprets and Communicates Information Reading Listening Reasoning
EA004	Interview the customer to establish his/her requirements	1.2 4.1 5.1	Reading Interpersonal Skills Critical Thinking	C7 C11 F5 F6 F9 F15 F16	Interprets and Communicates Information Serves Clients/Customers Listening Speaking Problem Solving Social Self-Management

#### **Skill Standards**

### **Kentucky Academic Expectations**

EA005	Apply team concepts	4.2	Productive Team Skills	C7 C9	Interprets and Communicates Information Participates
				C12	Exercises Leadership
EA006	Write steps of an occupational process using	1.11	Writing	C7	Interprets and Communicates Information
	sentences and statements as appropriate, such as	5.3	Conceptualizing	F2	Writing
	service requests			F12	Reasoning
EA007	Identify possible electronic communication	1.16	Using Electronic Technology	C3	Allocates Materials and Facility Resources
	methods	5.4	Decision Making	C6	Organizes and Maintains Information
				C13	Negotiates to Arrive at a Decision
				C16	Monitors and Corrects Performance
				C18	Selects Technology
				F1	Reading
				F2	Writing
				F8	Decision Making
EA008	Select appropriate communication methods	1.2	Reading	C5	Acquires and Evaluates Information
		1.3	Observing	F1	Reading
		1.4	Listening	F8	Decision Making
		5.1	Critical Thinking		
EA009	Demonstrate the characteristics of a good group	2.14	Democratic Principle	C7	Interprets and Communicates Information
	leader	2.16	Structure and Function of Social System	F1	Reading
		6.1	Applying Multiple Perspectives	F2	Writing
				F5	Listening
				F6	Speaking
EA010	Select appropriate group processes	1.2	Reading	C7	Interprets and Communicates Information
		1.3	Observing	F2	Writing
		1.4	Listening	F6	Speaking
		2.16	Structure and Function of Social System		
		2.26	Diversity		
		4.5	Multicultural Sensitivity		
EA011	Exhibit interpersonal skills and work as a team	1.2	Reading	C7	Interprets and Communicates Information
	member	1.3	Observing	F2	Writing
		1.4	Listening	F6	Speaking
		2.26	Diversity		
		4.5	Multicultural Diversity	1	

#### **Skill Standards**

#### **Kentucky Academic Expectations**

EA012	Demonstrate group leadership	3.5	Self-Control and Self-Discipline	C7	Interprets and Communicates Information
		3.6	Ethical Values	C9	Participates
		3.7	Learn on One's Own	C12	Exercises Leadership
		4.3	Consistent, Responsive, Caring Behavior	F5	Listening
		4.4	Rights and Responsibilities	F6	Speaking
		4.5	Multicultural Sensitivity	F8	Decision Making
			,	F9	Problem Solving
				F13	Responsibility
				F15	Social
				F16	Self-Management
EA013	Exhibit the proper use of manners in the work	1.3	Observing	C3	Allocates Materials and Facility Resources
	place	1.4	Listening	C4	Allocates Human Resources
		1.11	Writing	C9	Participates
		2.16	Structure and Function of Social System	C14	Works with Cultural Diversity
		2.19	Relationship of Geography to Human Activity	C15	Understands System
		2.34	Psychomotor Skills	F15	Social
		3.1	Positive Growth in Self-Concept Task/Project		
EB	Workplace Safety and Health				
EB001	Assume responsibility for the personal safety of	2.31	Physical Wellness	C11	Serves Clients/Customers
	self and others	3.5	Self-Control and Self-Discipline	C12	Exercises Leadership
		3.6	Ethical Values	F5	Listening
		4.1	Interpersonal Skills	F6	Speaking
		4.2	Productive Team Skills	F9	Problem Solving
		4.3	Consistent, Responsive, Caring Behavior	F12	Reasoning
		4.4	Rights and Responsibilities	F13	Responsibility
		5.1	Critical Thinking	F16	Self-Management
		6.1	Applying Multiple Perspectives	F17	Integrity/Honesty
EB002	Maintain a clean and safe work environment	2.29	Family Life and Parenting	C6	Organizes and Maintains Information
		2.31	Physical Wellness	C9	Participates
		3.2	Healthy Lifestyle	C11	Serves Clients/Customers
		3.6	Ethical Values	C12	Exercises Leadership
		4.1	Interpersonal Skills	C16	Monitors and Corrects Performance
		4.2	Productive Team Skills	C20	Maintains and Troubleshoots Technology
		4.3	Consistent, Responsive, Caring Behavior	F1	Reading
		4.4	Rights and Responsibilities	F5	Listening
				F6	Speaking
				F9	Problem Solving
				F12	Reasoning
				F13	Responsibility
				F16	Self-Management
				F17	Integrity/Honesty

#### **Skill Standards**

## **Kentucky Academic Expectations**

EB003	Demonstrate a positive personal attitude towards safety	2.31 3.5 3.6 4.1 4.3 4.4	Physical Wellness Self-Control and Self-Discipline Ethical Values Interpersonal Skills Consistent, Responsive, Caring Behavior Rights and Responsibilities	C9 F13 F16 F17	Participates Negotiates to Arrive at a Decision Self-Management Integrity/Honesty
EB004	Comply with established local, state, and federal safety and health practices	1.1 1.2 1.3 1.4 3.5 3.6 5.4	Accessing Sources of Information Reading Observing Listening Self-Control and Self-Discipline Ethical Values Decision Making	C5 C6 C7 C9 C12 C16 C20 F1 F5 F6 F13 F16	Acquires and Evaluates Information Organizes and Maintains Information Interprets and Communicates Information Participates Exercises Leadership Monitors and Corrects Performance Maintains and Troubleshoots Technology Reading Listening Speaking Responsibility Self-Management Integrity/Honesty
EB005	Identify and understand the use of fire exits and fire-fighting equipment	1.3	Observing	C7	Interprets and Communicates Information
EB006	Report unsafe practices to appropriate personnel	1.11 1.12 3.6 4.3 4.4	Writing Speaking Ethical Values Consistent, Responsive, Caring Behavior Rights and Responsibilities	C7 C9 C11 C12 F13 F16 F17	Interprets and Communicates Information Participates Serves Clients/Customers Exercises Leadership Responsibility Self-Management Integrity/Honesty
EB007	Identify methods of preventing accidents in the work place	3.6 4.3 4.4 2.31	Ethical Values Consistent, Responsive, Caring Behavior Rights and Responsibilities Physical Awareness	C7 C9 C11 C12 F13 F16 F17	Interprets and Communicates Inforamtion Participates Serves Clients/Customers Exercises Leadrship Responsibility Self-Management Integrity Honesty
EC	Problem Solving				
EC001	Select an appropriate problem-solving system	1.11 1.12 5.1	Writing Speaking Critical Thinking	C7 C10 C15 F2 F6	Interprets and Communicates Information Teaches Others Understands Systems Writing Speaking

#### **Skill Standards**

### **Kentucky Academic Expectations**

EC002	Apply a system of problem-solving	1.5	Quantifying	C7	Interprets and Communicates Information
		1.9	Mathematical Reasoning	C9	Participates
		2.1	Nature of Science Activity	C12	Exercises Leadership
		5.1	Critical Thinking	C16	Monitors and Corrects Performance
		5.2	Creative Thinking	C20	Maintains and Troubleshoots Technology
		5.3	Conceptualizing	F5	Listening
		5.5	Problem Solving	F6	Speaking
		6.1	Applying Multiple Perspectives	F9	Problem Solving
EC003	Identify opportunities for applying problem-solving	1.11	Writing	C5	Acquires and Evaluates Information
	techniques	1.12	Speaking	C15	Understands Systems
	'	5.1	Critical Thinking	F2	Writing
		5.2	Creative Thinking	F6	Speaking
		5.3	Conceptualizing	F9	Problem Solving
		5.4	Decision Making		
		5.5	Problem Solving		
		6.1	Applying Multiple Perspectives		
ED	Business Environment and Operations				
ED001	Identify the components that lead to customer	1.3	Observing	C7	Interprets and Communicates Information
	satisfaction	1.4	Listening	F2	Writing
		1.11	Writing	F6	Speaking
		1.12	Speaking	F12	Reasoning
		2.18	Structure and Function of Economic System		
		5.4	Decision Making		
ED002	Identify possible actions that may lead to	1.2	Reading	C7	Interprets and Communicates Information
	customer dissatisfaction	1.3	Observing	F2	Writing
		1.4	Listening	F6	Speaking
		4.1	Interpersonal Skills	F12	Reasoning
		5.4	Decision Making		
		6.1	Applying Multiple Perspectives		
ED003	Identify ways that customer satisfaction may affect	1.2	Reading	C7	Interprets and Communicates Information
	company success	1.3	Observing	F2	Writing
		1.4	Listening	F6	Speaking
		4.1	Interpersonal Skills	F12	Reasoning
		5.4	Decision Making		
		6.1	Applying Multiple Perspectives		
ED004	Explain the importance of a business reputation	1.11	Writing	C7	Interprets and Communicates Information
		1.12	Speaking	F2	Writing
				F6	Speaking

#### **Skill Standards**

#### **Kentucky Academic Expectations**

ED005	Identify the ways that customer satisfaction	1.1	Accessing Sources of Information	C7	Interprets and Communicates Information
	influences a business reputation	1.2	Reading	F2	Writing
	·	1.3	Observing	F6	Speaking
		1.4	Listening	F12	Reasoning
		1.11	Writing		
		1.12	Speaking		
		2.18	Structure and Function of Economic System		
		5.1	Critical Thinking		
ED006	Identify possible actions that may be used to	1.3	Observing	C7	Interprets and Communicates Information
	correct customer dissatisfaction	1.4	Listening	F2	Writing
		1.11	Writing	F6	Speaking
		1.12	Speaking	F12	Reasoning
		2.18	Structure and Function of Economic System		
		5.1	Critical Thinking		
EE	Workforce Issues				
EE001	List the difference between a team environment	1.2	Reading	C7	Interprets and Communicates Information
	workplace and a conventional workplace	1.3	Observing	C9	Participates
		1.4	Listening	C15	Understands Systems
		4.1	Interpersonal Skills		, and the second
		4.2	Productive Team Skills		
		4.5	Multicultural Sensitivity		
EE002	Identify the characteristics of a diverse work force	2.17	Cultural Diversity	C5	Acquires and Evaluates Information
		2.26	Diversity	C7	Interprets and Communicates Information
		4.5	Multicultural Sensitivity	C9	Participates
		4.6	Open Mind to Alternative Perspectives	C14	Works with Cultural Diversity
		5.3	Conceptualizing	F13	Responsibility
				F15	Social
				F16	Self-Management
				F17	Integrity/Honesty
EE003	Identify and demonstrate ethical characteristics	2.29	Family Life and Parenting	C5	Acquires and Evaluates Information
	and behaviors	2.32	Mental and Emotional Wellness	C7	Interprets and Communicates Information
		3.6	Ethical Values	C9	Participates
		5.4	Decision Making	F13	Responsibility
				F15	Social
				F16	Self-Management
				F17	Integrity/Honesty
EE004	Differentiate between good and poor business	3.6	Ethical Values	C7	Interprets and Communicates Information
	ethics practices	5.1	Critical Thinking	C11	Serves Clients/Customers
				F17	Integrity/Honesty

#### **Skill Standards**

#### **Kentucky Academic Expectations**

EE005	Define discrimination, harassment and equity	2.16	Structure and Function of Social System	C7	Interprets and Communicates Information
	. ,	2.17	Cultural Diversity	C14	Works with Cultural Diversity
		2.29	Family Life and Parenting	F1	Reading
		2.31	Physical Wellness	F5	Listening
		2.32	Mental and Emotional Wellness	F6	Speaking
		2.36	Career Path	F16	Self-Management
		3.6	Ethical Values	F17	Integrity/Honesty
EE006	Give examples of non-discriminatory behavior	3.5	Self-Control and Self-Discipline	C9	Participates
		4.4	Rights and Responsibilities	C10	Teaches Others
		4.5	Multicultural Sensitivity	F13	Responsibility
			, , , , , , , , , ,	F15	Social
				F16	Self-Management
				F17	Integrity/Honesty
EE007	Recognize confidential and sensitive company	3.6	Ethical Values	C5	Acquires and Evaluates Information
	information	5.1	Critical Thinking	C6	Organizes and Maintains Information
			, and the second	C11	Serves Clients/Customers
				C12	Exercises Leadership
				F13	Responsibility
				F16	Self-Management
				F17	Integrity/Honesty
EF	Workplace Skills				, , , , , , , , , , , , , , , , , , ,
EF001	Demonstrate punctual, regular attendance	2.37	Employability Skills	F13	Responsibility
	,	3.5	Self-Control and Self-Discipline	F16	Self-Management
EF002	Demonstrate enthusiasm and confidence about	2.36	Career Path	C9	Participates
	work and learning new tasks	2.37	Employability Skills	C12	Exercises Leadership
		3.5	Self-Control and Self-Discipline	F5	Listening
		3.7	Learn on One's Own	F6	Speaking
				F15	Social
				F16	Self-Management
EF003	Demonstrate appropriate dress and hygiene for	2.29	Family Life and Parenting	C6	Organizes and Maintains Information
	successful employment	2.31	Physical Wellness	C12	Exercises Leadership
	- F-7	2.36	Career Path	F1	Reading
		2.37	Employability Skills	F5	Listening
		3.5	Self-Control and Self-Discipline	F16	Self-Management
EF004	Demonstrate the ability to act in a polite and	2.36	Career Path	F1	Reading
	respectful way towards co-workers	2.37	Employability Skills	F5	Listening
		3.5	Self-Control and Self-Discipline	F16	Self-Management
		4.1	Interpersonal Skills		
		4.3	Consistent, Responsive, Caring Behavior		
		7.0	Conditions, recopondive, caring benavior		

#### **Skill Standards**

#### **Kentucky Academic Expectations**

EE005	Decree date to the state of the fall of the state of the	0.00	O B. II	00	Constitution of Maria Later Later with a
EF005	Demonstrate the ability to follow through and	2.36	Career Path	C6	Organizes and Maintains Information
	complete tasks on time and accurately	2.37	Employability Skills	C9	Participates
		4.3	Consistent, Responsive, Caring Behavior	C11	Serves Clients/Customers
		4.4	Rights and Responsibilities	C16	Monitors and Corrects Performance
				F13	Responsibility
				F16	Self-Management
				F17	Integrity/Honesty
EF006	Demonstrate the ability to make career decisions	2.36	Career Path	C5	Acquires and Evaluates Information
	,	2.37	Employability Skills	F8	Decision Making
		2.38	Post-Secondary Opportunity Search	F11	Knows How to Learn
		5.4	Decision Making	F13	Responsibility
				F14	Self-Esteem 2
				F16	Self-Management
EF007	Prepare a resume and a letter of application or	2.34	Psychomotor Skills	C8	Uses Computers to Process Information
	interest	5.3	Conceptualizing	C19	Applies Technology to a Task
		0.0	Consoptium Ing	F1	Reading
				F2	Writing
				F7	Creative Thinking
				F11	Knows How to Learn
EF008	Complete an application for employment properly	2.38	Post-Secondary Opportunity Search	C5	Acquires and Evaluates Information
EF000	Complete an application for employment property	5.4	Decision Making	C7	Interprets and Communicates Information
		5.4	Decision waking	C19	
					Applies Technology to a Task
				F1	Reading
				F2	Writing
EF009	Participate in an employment interview	2.38	Post-Secondary Opportunity Search	C7	Interprets and Communicates Information
		3.4	Resourceful and Creative	C14	Works with Cultural Diversity
		3.5	Self-Control and Self-Discipline	F5	Listening
				F6	Speaking
				F11	Knows How to Learn
				F12	Reasoning
				F15	Social
				F16	Self-Management
				F17	Integrity/Honesty
EF010	Follow directions and procedures	1.2	Reading	C5	Acquires and Evaluates Information
	·	1.3	Observing	C6	Organizes and Maintains Information
		1.4	Listening	F12	Reasoning
		2.37	Employability Skills	F13	Responsibility
		5.4	Decision Making		

#### **Skill Standards**

### **Kentucky Academic Expectations**

EF011	Accept constructive criticism	3.1	Positive Growth in Self-Concept Task/Project	C6	Organizes and Maintains Information
	· ·	4.6	Open Mind to Alternative Perspectives	C7	Interprets and Communicates Information
			i i	C9	Participates
				C12	Exercises Leadership
				C16	Monitors and Corrects Performance
				F6	Speaking
				F11	Knows How to Learn
				F13	Responsibility
				F14	Self-Esteem
				F16	Self-Management
EF012	Demonstrate an ability to learn new skills and	2.37	Employability Skills	C7	Interprets and Communicates Information
	behaviors	3.1	Positive Growth in Self-Concept Task/Project	C16	Monitors and Corrects Performance
		3.7	Learn On One's Own	F11	Knows How to Learn
				F16	Self-Management
EF013	Demonstrate a willingness to work and learn	3.5	Self-Control and Self-Discipline	C16	Monitors and Corrects Performance
		4.4	Rights and Responsibilities	F16	Self-Management
EF014	Work with minimal supervision	2.37	Employability Skills	F8	Decision Making
	·	3.3	Adaptable and Flexible	F13	Responsibility
		3.4	Resourceful and Creative	F16	Self-Management
		3.5	Self-Control and Self-Discipline		
		3.6	Ethical Values		
		3.7	Learn On One's Own		
		4.4	Rights and Responsibilities		
		5.1	Critical Thinking		
		5.4	Decision Making		
EF015	Exhibit time management skills	2.18	Structure and Function of Economic System	F13	Responsibility
	, and the second	2.37	Employability Skills	F16	Self-Management
		3.5	Self-Control and Self-Discipline	F8	Decision Making
		5.4	Decision Making		
EF016	Identify factors involved in having a positive	2.16	Structure and Function of Social System	C4	Allocates Human Resources
	attitude toward the workplace and fellow	3.1	Positive Growth in Self-Concept task/Project	C7	Interprets and Communicates Information
	employees	3.2	Healthy Lifestyle	C13	Negotiates to Arrive at a Decision
		3.3	Adaptable and Flexible	C14	Works with Cultural Diversity
		3.4	Resourceful and Creative	F12	Reasoning
		3.5	Self-Control and Self-Discipline	F14	Self-Esteem
			·	F15	Social
EF017	Identify the importance of understanding personal	1.12	Speaking	C12	Exercise Leadership
	limits and communicating to a supervisor the	3.6	Ethical Values	C17	Improves and Designs Systems
	inability to complete a task due to knowledge,			F16	Self-Management
	skills, physical, or emotional concerns				
EF018	Identify personal limits due to set authorization,	1.12	Speaking	C12	Exercise Leadership
	company policies, rules, laws, and regulations	3.6	Ethical Values	C17	Improves and Designs Systems
				F16	Self-Management

#### **Skill Standards**

### **Kentucky Academic Expectations**

EF019	Identify the importance of respecting yourself and others	4.4 4.5 4.6 3.1	Rights and Responsibilities Multicultural Sensitivity Open Mind to Alternative Perspectives Positive Growth in Self-Concept Task/project	C9 C14 F14 F15 F13	Participates Works with Cultural Diversity Self-Esteem Social Responsibility
EF020	List strategies needed to adjust to change in the world of work	2.36 2.37 2.38 5.1	Career Path Employability Post-Secondary opportunity Search Critical Thinking	F17 C16 C19 F5 F6 F17 F12 F14 F16	Integrity/Honesty  Monitors and Corrects Performance Applies Technology to a Task Listening Speaking Integrity/Honesty Reasoning Self-Esteem Self-Management